Quality Policy

Exploring Underground Ltd offers Provision of geological studies, geophysical surveys, in-situ geological testing, and GIS solutions for engineering, infrastructure, environmental and public sector clients; supported by AI-driven software..

Exploring Underground Ltd is committed toward a top-quality service to our clients, through:

- Experienced geoscience expertise: clients benefit from over two decades of combined professional experience supporting high-quality geological and geophysical services.
- Advanced underground utility mapping: clients can carry out excavation works more safely and efficiently while reducing the risk of damaging existing underground utilities.
- Integrated AI and GIS land-management support: public-sector and land-management clients can plan more effectively and support sustainable use of territory.
- Tailored technical solutions: clients receive project-specific surveys, tests and reporting based on their operational objectives while using proven methods and equipment.
- Strong repeat-client relationships: clients return consistently, indicating trust in the reliability and value of the services delivered.

Exploring Underground Ltd is committed to the continual improvement within our quality system and to comply with the requirements of ISO 9001:2026.

Our intent is to provide the highest standard of service and quality for all products, supplied to our customer's requirements.

We have the feedback mechanisms in place to gather information about our customers' experiences and preferences and are committed to regularly analyzing this information so that we can make the necessary changes to better our product and service delivery.

We recognize that the quality of our products depends on the everyday actions of those in working within the teams of Exploring Underground Ltd. We are all committed to communicate with all stakeholders their roles within the company’s management system, and to developing our personnel's skills through training and mentoring in both their professional and vocational interests.

Date: 19/10/2026
Signed by: Salvatore Caruso, CEO & Senior Geophysicist

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